# ACTION LOGEMENT SERVICES

INVESTOR PRESENTATION DECEMBER 2020



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# Action Logement Services (ALS), a new French public issuer in the markets



A unique player, with a **public mandate**, financing **public policies** to support **social housing** in France

- Status: private Finance Company
- Joint governance by unions of employers and unions of employees (the Social Partners) along with the French State
- Oversight by the State's supervisory bodies (ACPR, ANCOLS, Cour des Comptes)

- **Stable resource:** the Employer's Contribution to the Construction Effort (PEEC)
- Tax-like mandatory contribution from private sector companies
- Since 1953

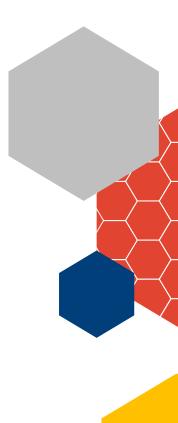
- **Credit Ratings in line with the French State** 
  - Aa2 (Stable) by Moody's
  - AA (Negative) by Fitch
- **CET1 Ratio**: 81%<sup>1</sup>
- **Equity**: €13.9bn<sup>1</sup>

- 100% Sustainable issuance programme
- Aligned with ICMA standards
- Second Party opinion from
- Annual independent audit until full allocation of proceeds



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1

# **ACTION LOGEMENT SERVICES**WITHIN ACTION LOGEMENT GROUP







- Main purpose: **facilitate access to housing** in order to **promote employment**
- Group at the service of public housing policies
- Collecting the Employer's Contribution to the Construction Effort (**PEEC**), paid by private sector companies



# Mission 1

 Helping employees to address their residential needs and professional careers by offering services (the allocation of social and intermediate housing, rental deposits, etc.) and financial support (in the form of loans and subsidies) facilitating access to housing and therefore to employment



## Mission 2

 Building and financing social and intermediate housing, primarily in areas with insufficient real estate supply, addressing the issues of ecohousing, social change, social mix



# Mission 3

 Financing of housing policies in France for their implementation in coordination with local authorities





# Creation of the "1% housing programme"

 Mandatory PEEC for all companies with more than 10 employees



# Modernisation of the "1% Housing programme"

 Initiation of a comprehensive reform by the Social Partners with the State's consent



# Restructuring of subsidiaries

- Consolidation of service businesses under the leadership of ALS
- Social housing activities consolidated into ALI





#### **Voluntary Investment Plan**

- Amendment to the Five-Year Agreement signed between the State and Action Logement
- €9.1bn dedicated to strengthen the Group's efficiency and social purpose

# Creation of the First Inter-professional housing committee (CIL)

 Private initiative from employers and unions in the North of France to promote employee housing

# Creation of the Social Economy Union for Housing (UESL)

- Leading the network and governing body of the CILs
- Responsible for signing agreements with the State, defining the use of PEEC funds and monitoring their implementation by CILs

# **Creation of Action Logement Group**

- Vote by the Parliament of the law allowing the Government to reorganise the collection of PEEC contributions
- Creation of ALS following the merger of 20 CILs into ALS



# Five-Year Agreement (CQ - Convention Quinquennale) 2018-2022

- Signed between the State and Action Logement
- €15.2bn committed



1997





**#1** owner of social & intermediate housing in France with circa 1 million dwellings

**#2 financial sponsor** of social and intermediate housing providers

**18,000** employees

# ActionLogement

Source: key figures at Group Level

<sup>1</sup> in 2019; <sup>2</sup> At Dec. 31, 2019;

# Two divisions with the common mission of promoting affordable housing for employees





- Non-profit association governed by the French Act of 1901
- In charge of concluding the five-year agreement with the State
- Determines the strategy and oversees the group's financial stability

ALG 100% sole shareholder <sup>1</sup>

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# **Action Logement Services (ALS)**



Services - Loans/Funding / Subsidies Division

- Collection and management of **PEEC** contributions
- Implementation of the five-year agreement
- Distribution of grants, loans and services
- **€1.7bn** net PEEC contributions 2019
- **€6.0bn** cash & cash equivalent<sup>2</sup>
- **€16bn** outstanding loans<sup>2</sup>
- **€398m** net income in 2019
- €13.9bn shareholders' equity<sup>2</sup>
- 81% CET 1 ratio<sup>2</sup>

Presence throughout the territory

Missions

**Key figures** 

- 13 regional branches
- 160 locations
- 2,550 employees

**NEW ISSUER** 

# **Action Logement Immobilier (ALI)**



Real estate Division - Management and Construction

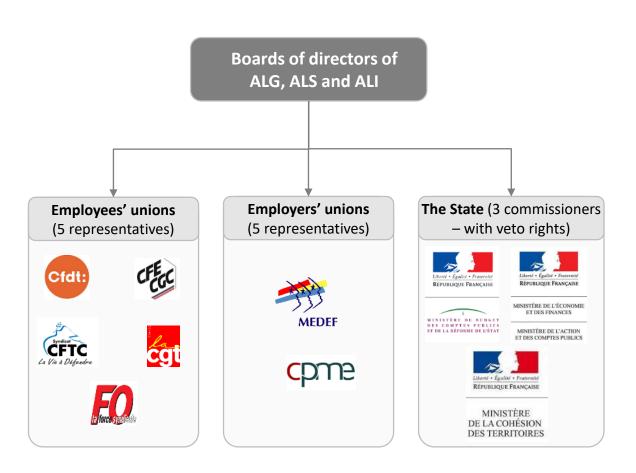
- Implementation of the group's real estate strategy
- Holding of ESH<sup>3</sup> and real estate companies' equity participations
- €58.2bn real estate assets<sup>2</sup>
- €17.3 bn shareholders' equity<sup>2</sup>
- **€730m** net income 2019
- €2.4bn cash & cash equivalent<sup>2</sup>
- ~1 million dwellings<sup>2</sup>
- **88 consolidated** real estate **subsidiaries**, including:
  - 51 social housing providers (ESH³)
  - 5 intermediate housing companies
- **15,400** employees

<sup>8</sup> 



# Joint governance of the Group's entities

# Supervision of the Group by the State's bodies





Supervises and ensures regulatory compliance of the finance company, ALS



Supervises the Group's activities in relation to PEEC, in compliance with the implementation of the Five-Year Agreement



Oversees public funds' spending



# €23.35<sub>bn</sub>

total amount of commitments under the Five-Year Investment Agreement and the Voluntary Investment Plan over 2018-2022

€15.195bn

Five-Year Agreement (CQ) 2018-20221

€9.065bn

Voluntary Investment Plan (PIV) 2019<sup>2</sup>

# Individuals -

# Affordable housing

# **Public policies**





TO IMPROVE ENERGY

PERFORMANCE OF THE

**HOUSING** 





TO ENHANCE HOUSING

**FOR SENIORS** 





**RENOVATION OF SOCIAL AND** 

**INTERMEDIATE HOUSING** 









€1.5bn
TO REVITALIZE
CENTER OF MEDIUM
SIZE CITIES



**SUBSTANDARD** 

**HOUSING** 

<sup>10</sup> 

# 2 ACTIVITIES OF ACTION LOGEMENT SERVICES





# Highlights of ALS activities in 2019

Collection of the PEEC
from companies
€1,742m

Repayment of corporate loans €608m

Repayment of individuals loans €667m

*Affordable Housing Providers* 

Financing of social and intermediate housing providers

€1,446m disbursed



*Individuals* 

Loans, grants and services to individuals

€581m disbursed

107,000 Affordable Housing Allocations to employees in 2019



State agencies

Public policy subsidies (ANRU, FNAP, ...)

€634m disbursed





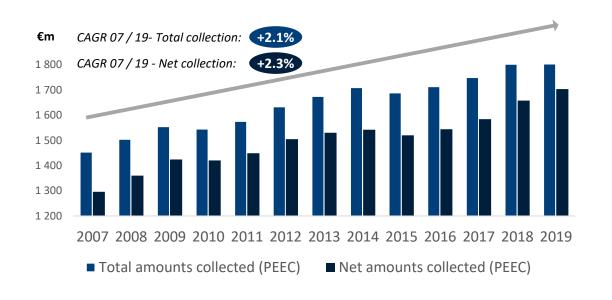
# The PEEC: a mandatory contribution

#### What is the PEEC?

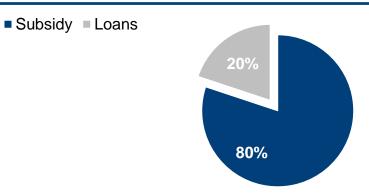
The Employers' Contribution to the Construction Effort

- Legal obligation for employers to contribute to the financing of their employees' housing
- Since 1992, rate fixed at 0.45 % of the previous year' total payroll
- Which companies have to pay?
  - Non-agricultural private sector companies with more than 50 employees
     (PEEC): 98% of the total contribution in 2019.
  - Agricultural sector companies with more than 50 employees (PEAEC): 1.4% of the total 2019 contribution
  - Corporates can provide additional contributions on a voluntary basis (**PSEEC**):
     0.6% of the total 2019 contribution
- Ways of payment
  - As a tax-deductible **subsidy** to the collector (ALS)
  - As a 20-year bullet loan granted by the company to the collector (ALS), interest-free and non tax-deductible
- Total contribution in 2019 (net of loan repayments): €1,742m
- PEEC payments controlled by the State services

# **Collected PEEC: growing steadily over the past decade**



# Distribution of gross PEEC collected in 2019 by type



# High demand in social and intermediate housing

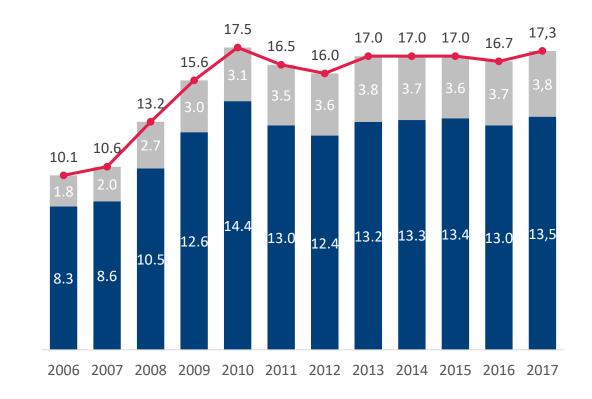


# **Key characteristics of the French social housing sector**

- **5.4 million social dwellings in France** at the end of 2018, commonly named "HLM" for *Habitation à Loyer Modéré* (Low-Rent Housing)
  - Construction and management subject to State's approval
  - Rents below market price (-40% for social housing, -15/20% for intermediate housing)
- More than 700 social housing providers (developers and managers)
  - Benefit from tax incentives (e.g. VAT, property tax, ...)
  - Highly regulated and controlled
- Very high demand for new constructions
  - Beneficiaries' eligibility based on household income
  - 2.1 million eligible households on the waiting list for social housing
  - Low turnover rate (9.2% per year)
  - 489,000 households accommodated in 2018
- Large financing needs
  - Objective of 110,000 new dwelling approvals by the State per year
  - Circa €17bn in new investments per year
  - Social housing operators financed with circa 75% of debt

## Annual investments in the social housing sector

# (in €bn)



■ Construction and land ■ Rehabilitation and renovation

Source: Union Social Habitat (USH)

# ALS is a key player in financing social housing

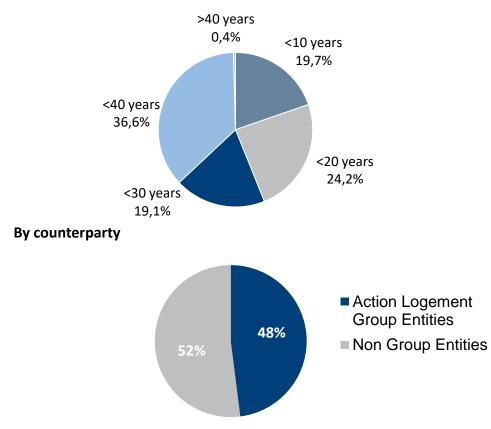


#### **Overview**

- ALS is the 2<sup>nd</sup> financial sponsor of social and intermediate housing providers in France (after CDC)<sup>1</sup>
- ALS provides long term and attractive funding to social and intermediate housing providers
  - In return, ALS obtains reservation allocation rights
- €1,446m new financing allocated by ALS to corporates in 2019, of which:
  - €515m in capital increases and subsidies
  - €930m in new loans granted to social and intermediate providers
- Loans granted at very attractive conditions:
  - Livret A Passbook rate<sup>2</sup> 225 bps floored at 0.25% for PLUS<sup>3</sup> and PLAI<sup>4</sup> transactions
  - No guarantees required
  - No mortgage required

# Breakdown of corporate loans outstanding - End of 2019

# By residual maturity



Total outstanding loans at the end of 2019: €12bn

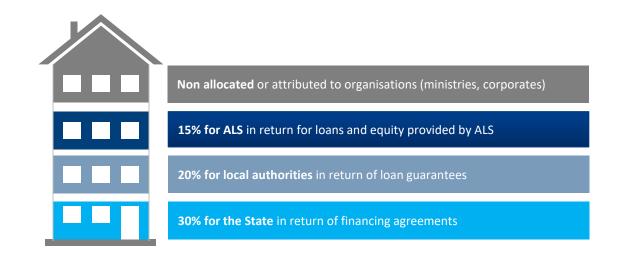
# Housing allocations in return for attractive financing





# Employee's access to social and intermediate housing is at the centre of Action Logement's business

- ALS grants loans to social and intermediate operators with attractive financing conditions in terms of rate and guarantees
- In return, ALS obtains housing allocation rights
- These rights enable ALS to propose eligible employees to social and intermediate housing providers



Loans to social operators

Obtaining reservation rights

"Average" distribution of social housing reservations rights

€12bn¹ outstanding loans

826,000 reservation rights<sup>1</sup> on existing housing or pending delivery

In 2019, **107,000 households**accessed housing through ALS,
especially in areas with insufficient housing supply

16

# ALS is a non-profit service operator providing loans, grants and services to individuals

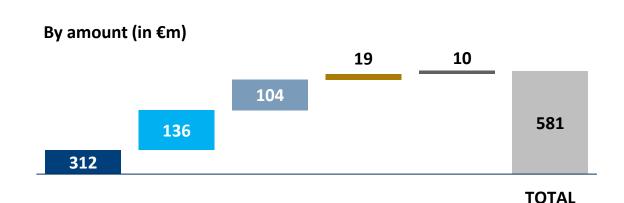


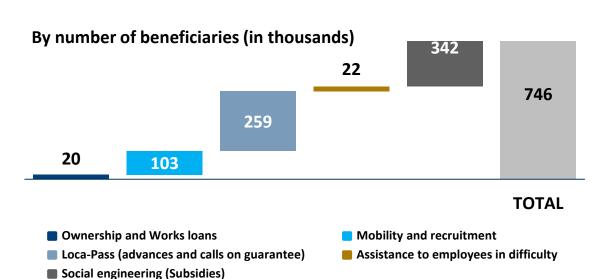
### **Key data**

#### Services and grants provided to individuals:

- Facilitate access to either open market or social / intermediate rental housing
- Provide assistance for home ownership
- Financing works to improve housing
- Facilitate professional mobility
- 510,000+ families supported in 2019
- Forms of assistance: grants, advances, loans, guarantees, security deposits or social support services
- €208m in financial assistance granted from PEEC funds in 2019
- €373m loans granted, in 2019, at attractive rates:
  - Average amount of granted loans in 2019: €21k
- Loans to individuals outstanding at the end of 2019: €3.8bn
- Development strategy:
  - Housing adaptation for senior citizens
  - Financing the energy efficiency enhancement
  - Rental assistance schemes (advances and unpaid rent guarantees VISALE)

# Breakdown of grants and services in 2019









- Contributions 2019: €475m
  - 75% of total ALS public policy disbursements
- Agence Nationale pour la Rénovation
   Urbaine (ANRU National Agency for Urban Renovation)
  - State Agency in charge of urban renovation
  - With the aim of reducing social inequalities and the gap between territories



- Contributions 2019: €50m
- Fonds National des Aides à la Pierre (FNAP -National Fund of Construction Aid)
- Contribution to the construction and development of housing for very lowincome households



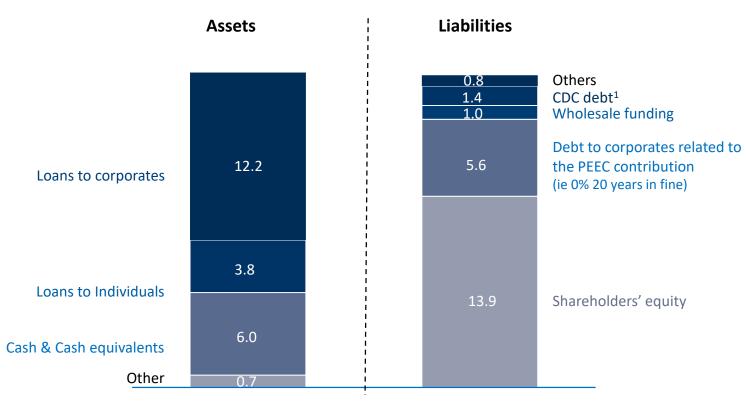
MINISTÈRE
DE LA COHÉSION
DES TERRITOIRES
ET DES RELATIONS
AVEC LES
COLLECTIVITÉS
TERRITORIALES

# **FINANCING STRATEGY**





# **ALS balance sheet at the end of 2019 (€bn)**



Total Balance Sheet: €22.7bn

# An extremely sound financial structure



## **Exceptional CET1 and liquidity ratios**

ALS enjoys exceptional prudential ratios compared to peers regulated by ACPR (the French Prudential Supervisory Authority)

## Solid solvency ratio

- CET1 at 81% at end of 2019 vs 10.5% minimum requirement<sup>1</sup>
- ALS intends to maintain its CET1 ratio above 30%

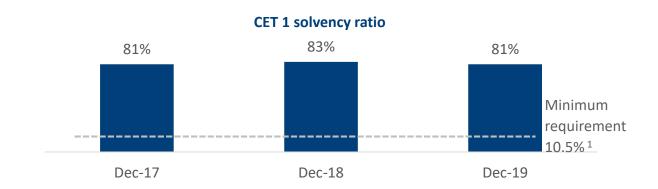
#### No dividends paid to ALG

Positive net income attributed to ALS' reserves

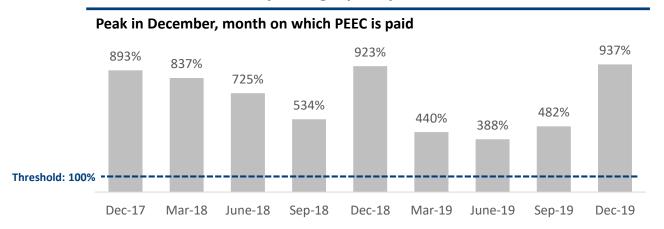
### Strong liquidity

- Liquidity ratio significantly above the required threshold
- Peak above 900% at the end of 2019 due to PEEC payments

#### **Prudential ratios**



# Very strong liquidity ratio for ALS



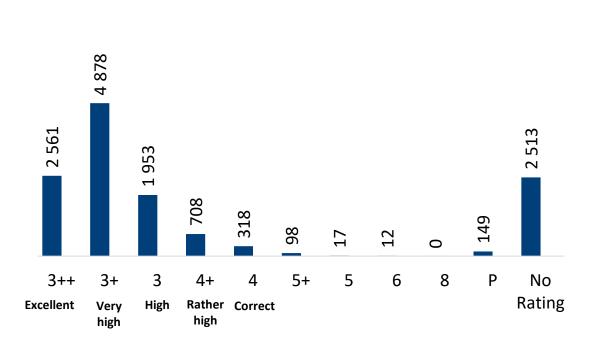
<sup>&</sup>lt;sup>1</sup> The CET1 ratio minimum requirement was at 10.75% between 1<sup>st</sup> July and 31 December 2019. Since 1<sup>st</sup> of April 2020, following the countercyclical buffer cut to zero, the CET1 ratio minimum requirement is 10.5%

# Low-risk profile loan portfolio



# **Corporate loans portfolio end of 2019 (€m)**

# **Total outstanding loans at the end of 2019**



	Corporates	Individuals <sup>1</sup>
Net outstanding (€m)	12,193	3,737
NPL (€m)	250	101
NPL rate	2.0%	2.7%
Provision rate	12.7%	69.3%

Very high quality loans portfolio, with almost **75% of the outstanding loans** with ratings above 3 from the Banque de France

# Action Logement Services received credit ratings in line with those of the French State



# MOODY'S > Aa2 Stable Outlook



Because of its public policy mandate, Action Logement's key role in the French social housing sector and government oversight, there is no meaningful distinction between ALS and French central government from a credit perspective



Since it has a public mandate and was created by decree, ALS benefits from a very strong oversight by the Government of France (Aa2 positive)

# FitchRatings > AA Stable Outlook



Fitch considers there are no legal or regulatory restrictions to extraordinary support from the state in case of need



ALS therefore has very strong regulatory capital and liquidity ratios, with a common equity Tier1 ratio above 80% at end-2018 (against a threshold of 10.5%) and a liquidity ratio of 923% (threshold of 100%)

#### In assessing ALS's credit profile

- Moody's uses its Government-Related Issuers Rating Methodology
- Fitch uses its Government-Related Entities
   Rating Criteria

# Agencies' acknowledgement of the State support



The credit profile of ALS, expressed in its Aa2 positive rating, reflects our assessment of a very high likelihood of extraordinary support from the central government were it to face acute liquidity stress (Moody's)



Fitch considers ALS to be a proxy-funding vehicle for the state. ALS carries out activities that could be done directly by the state, but that would then have to be consolidated into the state budget and its debt recorded as general government debt (Fitch)

The same financial ratings were granted to the other entities of Action Logement Group, ALG and ALI, by Moody's and Fitch



- **€6.2bn borrowing plan** over 2019-2022
  - A €6.2bn EMTN programme
  - Inaugural transaction in 2019: €1bn 15y at OAT + 38bps
  - Subsequent years: financing plan of €2bn per year
- Borrowing currency: EURO only
- Coupon: fixed rate only
- Issuance strategy
  - Public syndicated transactions with benchmark size
  - Private placements
- Target maturities
  - 5 years and longer
- Themed Issuance framework
  - EMTN Programme 100% Sustainable EMTN Programme
  - All ALS's bond issues will be sustainable bonds

# ALS is a new issuer in the French public sector with characteristics comparable to peers





















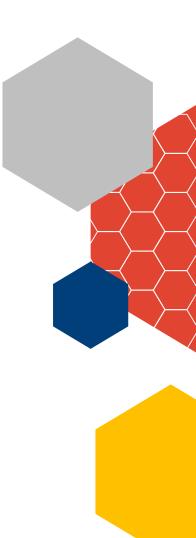
Unédic

		SDEVELOPPEMENT					Au service des territoires et det reportedont	•		
Rating (M/S&P/F	Aa2/-/AA	-/AA/AA	Aa3/AA-/-	Aa2/-/AA	Aa2/-/AA	Aa2/AA/AA	Aa3/AA/-	Aa2/-/AA	Aa3/AA-/A+	Aa2/-/AA
Legal form/Status	SAS / Finance company	EPIC / Finance company	S.A. / Credit institution	EPIC¹/ Credit institution	Établissement Public à Caractère Administratif	Établissement Spécial	S.A. / Credit institution	EPIC <sup>1</sup>	S.A.	1901 Law Association
Weighting/ RW	20%	20%	20%	20%	0%	0%	20%	20%	20%	0%
Solvency Ratio	Non-Standard	Non-Standard	Non-Standard	Non-Standard	Non-Standard	Non-Standard	Non-Standard	Non-Standard	Non-Standard	Standard
HQLA Status (EU Designation)	Non HQLA	Non HQLA	Level 2A	Level 1	Level 1	Level 1	Level 1	Level 2A	Non HQLA	Level 1
Regulators	ACPR	ACPR	ACPR	BCE	-	ACPR	BCE	-	-	-
ECB – Eligible Repo / PSPP	Yes / Yes	Yes / Yes	Yes / Yes	Yes / Yes	Yes / Yes	Yes / Yes	Yes / Yes	Yes / Yes	Yes / No	Yes / Yes
CET1	81%4	13.86%²,4	15.78% <sup>3,4</sup>	14.75% <sup>3,4</sup>	n/a	n/a	24.4% <sup>2,4</sup>	n/a	n/a	n/a
Green/SRI	Sustainable Bond (Program)	✓ Green Bond	×	Covid-19 Response Bond	√ Social Bond	Green / Sustainable Bond	✓ Social Bond	Green Bond (Program)	√ Green Bond	√ Social Bond
EMTN Programme / Law	€6.2bn / French	€50bn / French	€7bn / French	€45bn / French	€65bn / English €130bn / French	€18.5bn / French	€10bn / French	€20bn / French	€12n / English	€50bn / French

Source: https://www.ecb.europa.eu/mopo/assets/standards/marketable/html/index.en.html; https://acpr.banque-france.fr/sites/default/files/media/2018/01/26/20180126-notice-2017.pdf; https://www.unedic.org/sites/default/files/2020-12/Un%C3%A9dic%20Investor%20Presentation%20-%202020%2012.pdf; https://www.caissedesdepots.fr/sites/default/files/2020-04/cdc investor presentation english - february 2020 0.pdf; https://www.bpifrance.fr/Investor-Relations; file:///C:/Users/ie02240/Downloads/20201118-Sfil-Group-Investor-Presentation.pdf; https://media-mediatheque.societedugrandparis.fr/pm 1 132 132467-nwryin6nrb-75.pdf; https://cades.fr/pdf/investisseurs/fr/pres investisseurs\_sept2020 Vf.pdf; https://medias.sncf.com/sncfcom/finances/Investisseurs/SNCF-group investor-presentation-2020.pdf; https://www.afd.fr/sites/afd/files/2020-10-01-56-12/Investors-presentation-october-2020.pdf; http://www.agence-france-locale.fr/sites/afl/files/base\_documentaire/2020-06/Investor%20Presentation%20-%20June%20200%20-%20Def 1.pdf;

<sup>&</sup>lt;sup>1</sup> EPIC: Etablissement public à caractère industriel; <sup>2</sup> Basel III CET1 'fully loaded'; <sup>3</sup>Basel III solvency ratio; <sup>4</sup> At Dec. 31, 2019;

# 4 SUSTAINABLE BOND FRAMEWORK





# **Social Utility**

- Action Logement Services' purpose is to facilitate the provision of housing to promote employment, for the benefit of society and in support of the low-carbon economic transition
- All ALS services and grants provide solutions to **societal challenges** and contribute strongly to the delivery of the **United Nations Sustainable Development Goals** (SDGs)









### **Sustainable Finance**

- ALS **EMTN program** is intrinsically **100% sustainable**
- Framework designed in alignment with the Green Bond Principles (GBP), Social Bond Principles (SBP) and Sustainability Bond Guidelines (2018 edition)
- Vigeo Eiris 2<sup>nd</sup> Party Opinion gave a reasonable assurance (the highest level of assurance) on the Issuer's commitments and on the contribution of the contemplated Bonds to sustainability











# **Overview of the Sustainability Framework Document**



# Use of proceeds

# Social Projects

- Access to basic services
- Access to affordable housing

# Environmental Projects

- Energy efficiency
- Green Building design (social and intermediate housing)
- Pollution Prevention & Control

# External Review

### **Project selection process**

# Specific funding guidelines

 Quality and eligibility of the borrower and the operation, for each grant and service specifying award criteria and defining eligible target populations

#### Semi-annual evaluation committee

- Validation of eligible project selection
- Propose replacement of projects in the event originallyselected projects become ineligible
- Manage updates of the Sustainable Bond Framework
- Evaluation of the social utility of allocations

# Reporting

**Allocation process** 

- Financing and refinancing (refinancing share limited to 30% for each issue)
- Allocation of proceeds within two years after issue

**Management of proceeds** 

- Annual review of fund allocation by the Evaluation Committee
- Management of unallocated proceeds
  - Temporary placements in deposit accounts or low-risk investment instruments

# Publication of an annual report until complete allocation of proceeds

- Allocation reporting (audited annually by an independent auditor)
- Social & Environmental Impact Reporting
- Review and validation of the annual report by the Evaluation Committee

# **Use of Proceeds: social projects**



#### Access to basic services

- Adaptation of housing to address the needs of senior citizens to maintain their independence
- Renovation of social healthcare residence, support for healthcare managers
- Help for employees facing challenging circumstances

# Access to affordable housing

- Acquisition and / or construction of social and intermediate housing
- Access to housing
- Financing of public policies related to housing
- Mobility Assistance
- Fight against substandard housing

















**ActionLogement** 

# **Use of Proceeds: environmental projects**



# Energy efficiency

 Renovation of private dwellings for low-income employees

# Green buildings

Construction and acquisition-refurbishment of social and intermediate housing

#### Pollution Prevention and Control

Demolition of vacant social housing

### Residence Simone Veil: 189 housing units for students and researchers

Located in the XIV<sup>e</sup> arrondissement of Paris, on the campus of the International University - City of Paris, the new residence 'Simone Veil' was inaugurated on 18 October 2018. Comprised of **189 housing units including 125 dedicated to students and 64 to international researchers,** it complies with the City of Paris's housing requirements for this population.

Certified Habitat & Environment: the building meets the requirements of the City of Paris Climate Plan (solar panels on the roof, 'rain garden' for management of rainwater, insulation using wood 'blades', green roof terraces etc.).

**Espacil Habitat** (ESH), a subsidiary of Action Logement, owns and manages this program.



# **Process for project selection and evaluation**



# **Directives**

- Each proposed Service and Action is subject to a directive issued by Action Logement Group
  - The beneficiaries (individuals / legal persons), the operations eligible for financing, the conditions of eligibility and the characteristics of the financing mechanism from the PEEC are prescribed in the directive
- Ensure alignment between the policies implemented by Action Logement for the benefit of employment and housing

# Beneficiaries

- 2 major groups targeted:
  - Social and intermediate housing organizations, providing affordable housing to households under means-tested conditions (support for specific "Criteria for the Granting of Financing" directive validated by Action Logement Group's Board of Directors)
  - Individuals, mainly employees, meeting the eligibility conditions of funding programs (e.g. elderly people, employees experiencing housing difficulties, people under 30 years of age, etc.)

# Assessment of objective achievements

- Measurement of the extent of achievement of the social utility objectives provided for in the five-year agreement
- Future support for development from a 'mapping and materiality matrix' of social and environmental challenges

# Governance

- **Evaluation committee** responsible for:
  - Review of project selection, of compliance with the eligibility criteria for the use of proceeds and of the annual impact report for investors
  - Management of any future updates to the Sustainable Bond Framework and of the external review processes (Second Party Opinion and Auditor)



# Allocation process

- Financing of new projects and / or refinancing of existing projects identified as eligible (up to 12 months before issuance)
- Share of proceeds allocated to refinancing limited to 30% for each issue
- Allocation of the proceeds to eligible projects within a maximum period of 2 years after issue

# Review of fund allocation

- Annual monitoring of the allocation of proceeds by the Evaluation Committee
- Identification and accurate tracking of proceeds allocated to each project

# Management of unallocated proceeds

- Management by Action Logement Services Treasury teams
- Temporary placement of proceeds in deposit accounts or low-risk investment instruments



### **Allocation Reporting**

#### General:

- Total amount of proceeds allocated to date
- Financing vs. Refinancing Share
- Total amount of unallocated proceeds and type of temporary placements
- By category of Eligible Green and Social Projects:
  - Number and type of projects funded
  - Geographical distribution of projects funded
  - Total amount invested
  - Examples of projects funded

# **Impact Reporting**

- Monitoring of the social and / or environmental impact of the project
  - This process will be part of the monitoring of the implementation of the Five-Year Convention
- List of indicators provided in each annual report
  - Indicators selected to reflect the impact of each category of projects financed by the EMTN program



# **Second Opinion**

 Evaluation of the Sustainable Bond Framework: transparency, governance and alignment with the Green and Social Bond Principles.



# **Independent reviewer**

- Annual audit until full allocation of proceeds:
  - Allocation of net proceeds to portfolio of eligible projects
  - Compliance of projects financed by the proceeds of the Sustainable Bond with the eligibility criteria specified

# APPENDICES



# ALS' consolidated income statement<sup>1</sup>



In €m	2018	2018	Change (%)
Employer contribution	1,507	1,536	2%
Subsidies	(906)	(955)	5%
To the State or other government bodies	(626)	(534)	0%
To individuals	(93)	(106)	14%
To corporates	(165)	(315)	13%
Other	(21)		n.a.
Net non-banking income	601	580 1	(3%)
Net interest margin and related profits	145	135	(7%)
Income from variable-income securities	-	-	n.a.
Commissions	-	-	n.a.
Other banking income and expenses	7	(1)	n.a.
Net banking income	152	134 2	(12%)
Net operating income	753	714	(5%)
Management fees	(303)	(357)	18%
Gross operating income	450	357	(21%)
- Cost of risk	(13)	(11) 🔞	(185%)
Operating income	437	368	(16%)
+/- Gains or losses on fixed assets	-	43	n.a.
Pretax current income	437	411	(6%)
+/- Exceptional income	-	(2)	n.a.
- Corporate Income tax	(1)	(11) 4	n.a.
Net income	436	398	(9%)

- 1 The **Net Non-Banking Income** is comprised of the collection of resources (PEEC, PSEEC, PEAC) in the form of subsidies, net of paid subsidies
- 2 The **Net Banking Income** consists primarily of the net interest margin on loans granted to clients in respect of the outstanding stock related to individuals and corporates for €16.0bn
- 3 The net cost of risk shows a downward trend.
- 4 Pursuant to the Tax Ruling for corporation tax, the corporation tax is virtually nil.

Source: Action Logement

# **Consolidated balance sheet – ALS**<sup>1</sup>



In €m	2018	2019	Change (%)
Credit institution receivables and similar	4,040	5,961 ①	48%
Customer transactions	16,004	15,951 🕗	0%
Loans to individuals	4,057	3,757	(7%)
Loans to corporates	11,947	12,193	2%
Investments and other long-term securities held	1	1	0%
Intangible assets	7	11	57%
Tangible assets	438	644	47%
Other assets	432	132	(69%)
TOTAL ASSETS	20,923	22,700	8%
Credit institution payables and similar	1,296	1,372	6%
Customer transactions	5,648	5,935	5%
Debts to the State, local authorities, or state agencies	196	221	13%
Debts to individuals	93	91	(2%)
Debts to corporates	5,360	5,623 4	5%

- 1 The cash reserves amount to €6.0bn including the collected amounts for 2019
- Loans to customers represent most of the assets and amount to €16.0bn of which €12.2bn to corporates and €3.8bn to Individuals

- Debts to corporates Wholesale funding 1,001 n.a. Other liabilities 257 248 4% 194 Provisions 189 3% Shareholders' equity 13,542 13,940 3% Subscribed share capital 20 20 0% Share premium n.a. 13,086 13,522 3% Reserves Profit or loss for the financial year (±) 398 (9%) 436 **TOTAL LIABILITIES** 20.923 22.700 8%
- 3 The financial debt (to credit institutions) in an amount of €1.4bn corresponds to borrowings from CDC
- The debt to corporates for €5.6bn includes the PEEC collected amounts paid in the form of loans by companies
- 5 Shareholders' equity amounts to €13.9bn or 61% of total liabilities

The net external debt<sup>2</sup> is €3.6bn as of 31 December 2019

Source: Action Logement

<sup>&</sup>lt;sup>1</sup> Consolidated accounts under French GAAP standards <sup>2</sup> Borrowings and financial debt with credit institutions and customer transactions, net of cash

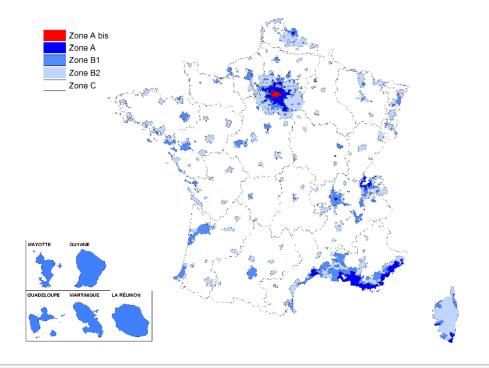


# A target commitment of Action Logement with the State reaching €23.35bn over 2018-2022

€m	Five-Year Agreement	Voluntary Investment Plan	Total 2018-2022
Social housing financing	5,697	4,965	10,662
Equity	1,350	2,235	3,585
Loans <sup>1</sup>	3,540	1,500	5,040
Subsidies	500	330	830
PHB 2.0 <sup>2</sup>	57	-	57
FNAP	250	900	1,150
Intermediate housing financing	1,374	1,000	2,374
Equity	524	500	1,024
Loans	600	500	1,100
Subsidies	250		250
Total Financing Operators	7,071	5,965	13,036
PNRU and NPNRU	3,380	-	3,380
Loans	1,170	-	1,170
Subsidies	2,210		2,210
Total Public Policy Funding	3,380		3,380
<b>Assistance to employees for access and works</b> in particular energy renovation and adaptation to senior persons	2,269	3,000	5,269
Loans	2,269	1,500	3,769
Subsidies	-	1,500	1,500
Mobility financial support (subsidies)	611	100	711
Secured rentals	735	-	735
Employees in difficulty and social engineering (subsidies, loans, financing, and ANIL)	193	-	193
Total Financing Employees	3,808	3.100	6,908
Engineering and experimentation	26	<u>-</u>	26
otal Investment by Action Logement	14,285	9,065	23,350

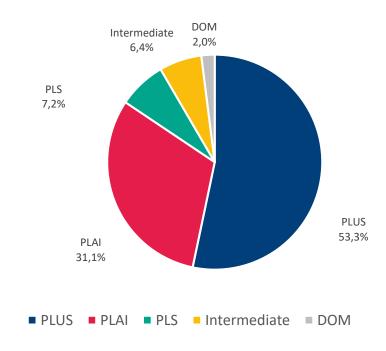


# Granting of loans to landlords in areas where the housing supply is insufficient



- 63% of funding concerns transaction in A Bis and A areas
- 25% in B1 area
- 12% for B2 and C less agglomerated areas

# The loans granted in 2018 to landlords for an amount of €794M show the focus of transactions on the most social sector





# **Use of proceeds - Social Project Categories (1/3)**



Categories of projects	Definition	Target Populations	Goals	Sustainable Development Objective
	Adaptation of housing for the needs of ageing residents, maintaining independence	<ul> <li>Senior citizens (70 years old and +) or people in situation of dependency (GIR 1 to 4), whose net income is lower than the ceiling "modest resources" of the National Agency for the Improvement of the Habitat (ANAH)</li> </ul>	<ul> <li>Fight against substandard housing</li> <li>Facilitating the maintenance of dependents in housing</li> <li>Improve access to care and the quality of</li> </ul>	3 6000HAITH AND WELL SCHIE
Access to basic services	Renovation of social healthcare establishments (EMS) and provision of support to EMS managers  Improvement of reception and care Regeneration Restructuring	<ul> <li>Non-profit Public or Private Collective Residences for dependent seniors and people with disabilities</li> </ul>	<ul> <li>care for elderly and disabled people with limited resources</li> <li>Improve autonomy (home support) and the health status of the population</li> <li>Reduce social inequalities in health</li> </ul>	coverage for all, including financial risk protection and access to quality essential health services and safe, effective, quality and affordable essential medicines and vaccines for all
	<ul> <li>Help for employees in difficulty</li> <li>Diagnosis and referral to adapted social services</li> <li>Financial aid (such as refinancing assistance for real estate loans)</li> <li>Emergency housing solutions</li> </ul>	<ul> <li>Employees experiencing housing difficulties</li> </ul>	<ul> <li>Fight against substandard housing</li> <li>Exclusion prevention</li> <li>Prevention and fight against precariousness</li> </ul>	10.2 By 2030, empower all people and promote their social, economic and political integration, regardless of age, gender, disability, race, ethnicity, background, religion or their economic status or other status.

<sup>\*</sup> National Agency for Habitation Improvement



# **Use of proceeds -Social Project Categories (2/3)**



Categories of projects	Definition	Target Populations	Goals	Sustainable Development Objective
Affordable	<ul> <li>Development of the supply of social and intermediate housing (individual or collective) in France</li> <li>Capital contributions and loans to social and intermediary landlords</li> <li>Financing of new construction, acquisition, improvement and rehabilitation operations</li> <li>Renovation of degraded condominiums</li> <li>Transformation into social housing</li> <li>Targeted for demolition-reconstruction</li> <li>Social Access to Property</li> <li>National Sales Operator HLM - creation of a</li> </ul>	<ul> <li>Social housing bodies and organizations approved for the production of intermediate housing with reduced VAT (Art. 279-0 bis A of the CGI) for the housing of means-tested households</li> </ul>	<ul> <li>Fight against substandard housing</li> </ul>	1.2 By 2030, reduce at least by half the proportion of men, women and children of all ages living in poverty in all its dimensions according to national definitions  1.4 by 2030 ensure that all men and women, particularly the poor and the vulnerable, have equal rights to economic resources, as well as access to basic services, ownership, and control over land and other forms of property,
Housing Access (1/2)	<ul> <li>universal tool to accelerate the Social Housing sale to their tenants</li> <li>"Accession Plus" loans for employees buying their Social housing or accessing the property by the lifting of a PSLA option</li> </ul>	<ul> <li>Sale of HLM: tenants of social housing</li> <li>PSLA: natural persons subject to means-testing</li> </ul>	<ul> <li>Improving access to housing</li> <li>Employment support in the targeted territory</li> </ul>	inheritance, natural resources, appropriate new technology, and financial services including microfinance  8 ECCOL HORK AND ECCOL HORK ECCOL HORK AND ECCOL HORK E
	<ul> <li>Funding of public policies related to housing</li> <li>National Agency for Urban Renovation (ANRU)</li> <li>Housing Property Association</li> <li>National Aid Fund (FNAP)</li> <li>National Agency for Housing Information (ANIL)</li> <li>Heart of the City - National Action Plan</li> </ul>	<ul> <li>Population of priority neighborhoods</li> <li>Heart of City: 222 cities identified</li> </ul>		8.3 Promote development- oriented policies that support productive activities, decent job creation, entrepreneurship, creativity and innovation, and encourage the formalization and growth of micro-, small- and medium-sized enterprises, including through access to financial services







Categories of projects	Definition	Target Populations	Goals	Sustainable Development Objective
	Solidarity Land Organizations (« OFS »)	<ul> <li>Households under means of resources (PLSA). This criterion is controlled at each and every change to the building guaranteeing the sustainability of the social destination of the dwellings</li> </ul>	<ul><li>Fight against</li></ul>	10 NEDUCTION DES
Access to Affordable Housing (2/2)	<ul> <li>Mobility Aid Employment-Housing Link</li> <li>Aid to facilitate the connection between home and work or access to employment</li> <li>Aid for the cover of the deposit</li> <li>Youth housing aid</li> </ul>	<ul> <li>Employees of non-farm private sector companies</li> <li>Young people under 30 years old</li> </ul>	<ul> <li>Improve access to housing</li> <li>Employment support in the targeted territory</li> </ul>	promote the social, economic and political inclusion of all irrespective of age, sex, disability, race, ethnicity, origin, religion or economic or other status
	<ul> <li>Improving habitation standards</li> <li>Acquisition and rehabilitation of substandard or old degraded housing in city centers</li> </ul>	<ul> <li>Precarious population victim of poor housing due to the indignity or unhealthiness of their home</li> <li>Geography: 6 acceleration territories against unworthy habitat defined by the French government</li> </ul>	<ul><li>Diversity</li></ul>	all to adequate, safe and affordable housing and basic services, and upgrade slums



# **Use of proceeds - Environmental Projects Categories (1/2)**



Categories of projects	Definition	Target Populations	Goals	Sustainable Development Objective
Energy efficiency	<ul> <li>Private park energy renovation works</li> <li>Delivered by an approved company (RGE);</li> <li>In accordance with the energy performance standards specified in the EU Energy Performance of Buildings Directive (EPBD) *</li> </ul>	<ul> <li>Homeowners on reduced incomes</li> <li>Landlords on low-incomes</li> </ul>	<ul> <li>Fuel poverty reduction</li> <li>Avoidance of GHG emissions</li> <li>Soil preservation</li> </ul>	7.1 By 2030, ensure universal access to affordable, reliable, and modern energy services 7.3 By 2030, ouble the global rate of improvement in energy efficiency
	<ul> <li>Transformation of business premises and offices into social and intermediate housing</li> <li>Aligned with European "NZEB" building energy standards</li> <li>Compliant with French RT 2012 construction standard</li> </ul>	<ul> <li>Social housing organizations and organizations accredited for the provision of intermediate housing with reduced VAT application</li> </ul>		11.1 By 2030, ensure access for all to adequate, safe and affordable housing and basic services, and upgrade slums
Green buildings *	<ul> <li>Financing of construction and / or acquisition of social and intermediate housing</li> <li>Aligned with European "NZEB" building energy standards</li> <li>Compliant with French RT 2012 construction standard</li> </ul>	<ul> <li>Social and intermediate housing organizations, means-tested households</li> </ul>		13. Measures to combat climate change

<sup>\*</sup> Buildings compliant with RT 2012 construction standards in France, aligned with European "NZEB" low energy building standards



# **Use of proceeds - Environmental Projects Categories (2/2)**



Categories of projects	Definition	Target Populations	Goals	Sustainable Development Objective
Prevention and control of pollution	Pollution Prevention and Control (demolition of vacant social housing)  Physical, chemical, biological treatment	<ul> <li>Any HLM organization</li> <li>Geography: Zones 'B2' and 'C' outside ANRU, eligible for the 'Heart of the City' Action program</li> </ul>	<ul> <li>Soil preservation (fight against artificialization)</li> <li>Preservation of biodiversity</li> </ul>	11.1 By 2030, ensure universal access to adequate and safe affordable housing and basic services.  15.3 By 2030, restore land and degraded soils, including lands affected by desertification, drought and floods.



<b>Project Categories</b>	Examples of impact indicators			
	<ul> <li>Number of households receiving aid for sanitation facilities</li> </ul>			
Access to basic	Number of social healthcare institutions supported			
services • Number of employees in difficulty receiving financial assistance and breakdown by typ				
	financial support provided			
	<ul> <li>Number of social housing units built and / or acquired, funded</li> </ul>			
A cooper to	<ul> <li>Environmental Performance Indicators (see "Ecological Buildings")</li> </ul>			
Access to	<ul> <li>Number of beneficiaries of financial aid (ie households) supporting home ownership</li> </ul>			
affordable housing	<ul> <li>Number of FSOs supported ("Organismes Fonciers Solidaires")</li> </ul>			
	<ul> <li>Number of housing units restored for purposes of improving habitation standards</li> </ul>			

# **Environmental Indicators**

**Social Indicators** 

Project Categories	Examples of impact indicators
<b>Ecological Buildings</b>	<ul> <li>Number of new and rehabilitated housing units financed</li> </ul>
	Energy performance of dwellings
Energy Efficiency	Number of renovated dwellings
	Energy performance of dwellings
	<ul> <li>Energy savings (MWh)</li> </ul>
	<ul> <li>Emissions of greenhouse gases avoided (tCO<sub>2</sub>equivalent)</li> </ul>
Pollution	Number of disused dwellings demolished
prevention and	
control	Number of reconstructed dwellings



#### Laws / Decrees

- Establishment of Action Logement Group
   Decree no. 2016-1408 of 20 October 2016, Article 1 paragraph 3
   <a href="https://www.legifrance.gouv.fr/eli/ordonnance/2016/10/20/LHAL1617659R/jo/texte">https://www.legifrance.gouv.fr/eli/ordonnance/2016/10/20/LHAL1617659R/jo/texte</a>
- Loi du 22 décembre 2018
  <a href="https://www.legifrance.gouv.fr/affichCode.do?idArticle=LEGIARTI000037949687&idSectionTA=LEGISCTA000006176366&cidTexte=LEGITEXTO">https://www.legifrance.gouv.fr/affichCode.do?idArticle=LEGIARTI000037949687&idSectionTA=LEGISCTA000006176366&cidTexte=LEGITEXTO</a>
  00006074096&dateTexte=20181223
- Reorganisation of the PEEC
   Decree no. 2016-1408 of 21 October 2016
   <a href="https://www.legifrance.gouv.fr/eli/ordonnance/2016/10/20/2016-1408/jo/texte">https://www.legifrance.gouv.fr/eli/ordonnance/2016/10/20/2016-1408/jo/texte</a>

Participation des Employeurs à l'Effort de Construction (PEEC)

- Approval of ALG's Articles of Association
   Decree no. 2016-1681 of 5 December 2016
   https://www.legifrance.gouv.fr/eli/decret/2016/12/5/LHAL1632544D/jo/texte
- Approval of Action Logement Services (ALS) Articles of Association
   Decree no. 2016-1769 of 19 December 2016
   <a href="https://www.legifrance.gouv.fr/eli/decret/2016/12/19/LHAL1634067D/jo/texte">https://www.legifrance.gouv.fr/eli/decret/2016/12/19/LHAL1634067D/jo/texte</a>
- The five-year agreement 2018-2022
   Agreement of 16 January 2018
   https://www.legifrance.gouv.fr/eli/convention/2018/2/8/TERL1736275X/jo/texte
- The Voluntary Investment Plan
   Agreement of 25 April 2019
   https://www.legifrance.gouv.fr/eli/convention/2019/4/25/LOGL1913704X/jo/texte





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